Ministry of Health and Long-Term Care

Office of the Minister

10th Floor, Hepburn Block 80 Grosvenor Street Toronto ON M7A 2C4 Tel. 416 327-4300 Fax 416 326-1571 www.ontario.ca/health Ministère de la Santé et des Soins de longue durée

Bureau du ministre

Édifice Hepburn, 10° étage 80, rue Grosvenor Toronto ON M7A 2C4 Tél. 416 327-4300 Téléc. 416 326-1571 www.ontario.ca/sante



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Rabbi Dr. Reuven P. Bulka Board Chair Trillium Gift of Life Network 522 University Avenue Suite 900 Toronto ON M5G 1W7

Dear Rabbi Dr. Bulka:

I am pleased to write to you in your capacity as Chair of the Trillium Gift of Life Network (TGLN). In accordance with the Agencies and Appointments Directive, this letter sets out my expectations for TGLN for the 2018-19 fiscal year.

In 2018-19, the Ministry of Health and Long-Term Care (the "ministry") will continue to work in partnership with patients, families, Local Health Integration Networks (LHINs), health service providers and health care innovators to transform our health care system today and for the future. Together we will build on a strong foundation to improve patient experiences, increase access to care, and reduce wait times – while working to reduce health disparities. Patients First created the foundation of an integrated health care system to deliver world-class patient care closer to home, with services distributed equitably across the province. As we collectively transform health care, local care planning and delivery will happen at the community level and will focus on the patient and their family as the key partners in delivering care. Local health care providers and organizations will be empowered to work collaboratively to their full potential.

I ask that TGLN consider how it will contribute to this Patients First vision and work with the ministry and the LHINs to realize our shared goal of transforming Ontario's health care system to ensure the best health for all.

As you know, your agency is mandated to plan, promote, coordinate and support activities related to donation of organs and tissue for transplantation including the establishment and management of waitlists, organ and tissue allocation and education of health professionals, donors and their families, and the public in

Rabbi Dr. Reuven P. Bulka

accordance with the Trillium Gift of Life Network Act. Increasing the number of critical services available in hospitals is one of the priorities in the government's 2017 Budget, A Stronger, Healthier Ontario. To ensure that Ontario's public servants provide organ and tissue donation and transplantation services to Ontarians with confidence, I expect TGLN to focus on:

- Supporting transplantation through effective oversight and collaboration with stakeholders;
- Maximizing organ and tissue donation for transplantation in partnership with stakeholders;
- Building a strong organ and tissue donation culture in Ontario; and,
- Driving performance, quality, innovation and cost effectiveness through research, process improvement, information technology and talent management.

On behalf of the government, I would like to take this opportunity to thank you and your staff for your commitment and work on behalf of the people of Ontario.

Yours sincerely,

Dr. Eric Hoskins

Minister

c: Ms. Ronnie Gavsie, President and Chief Executive Officer, TGLN