

Program for Reimbursing Expenses of Living Organ Donors - PRELOD Frequently Asked Questions – Transplant Hospitals

1 Why was PRELOD established?

The financial barriers to living donation may contribute to limiting the rates of organ donation. Potential living donors may not proceed with donation due to the anticipated extensive costs that would be incurred through procedure-related travel, hotel stays, lost wages and recovery time. By establishing a financial reimbursement fund, we are providing more Ontarians with the ability to carry through with their wish to give the gift of life.

2 Why are transplant hospitals being asked to assist PRELOD?

The role of the transplant hospital is key to the successful implementation of PRELOD. In order to ensure a successful delivery of PRELOD, transplant hospitals are being asked to assist TGLN in advancing this initiative. Transplant hospitals are required to share information about PRELOD, confirm eligibility and provide information to assist and support TGLN in the processing of applications for financial reimbursements for eligible potential and actual living donors.

3 So, what exactly am I expected to do for the purposes of PRELOD?

As a participating living donation transplant program, your role with PRELOD requires you to:

- Tell your patients about PRELOD and provide your patients with background information to PRELOD
- Make PRELOD application forms available to all potential and actual living donors
- Confirm living donor eligibility for expense reimbursement, including verification of his/her appointments, date of expected surgery and recovery time

4 My patient doesn't plan on applying to PRELOD do I still have to fill out an *Appointment Verification Form*?

An *Appointment Verification Form* should be completed for every potential and actual living donor, regardless of whether or not they decide to apply to PRELOD. Applicants have up to one-year from their last appointment or surgery to apply to PRELOD. Applicants may decide during this period that they wish to apply to PRELOD and will require the information documented on the *Form*. In addition, TGLN may request these completed forms for statistical and program evaluation purposes.

5 Where can I obtain more application packages?

To receive more application packages, contact the PRELOD Administrator at PRELOD@giftoflife.on.ca or 1-888-9-PRELOD. Please contact the PRELOD Administrator before you run out of your supply of application packages. In addition, you may refer your patients to the Trillium Gift of Life Network website at www.giftoflife.on.ca to download the PRELOD application package.

6 Can every donor expect to receive \$5, 500?

Reimbursement is subject to the Ministry of Health and Long-Term Care's PRELOD policy. The reimbursement calculation is dependent on the distance the applicant lives (eg. geographical distance from place of residence to travel to the transplant hospital), the types and amount of costs incurred, and whether other sources of funding are available (eg. employment insurance, Northern Health Travel Grant, disability insurance). Each applicant is subject to the same eligibility criteria and will be required to provide the appropriate supporting documentation, including receipts for expenses incurred, thereby ensuring that the program is equitable to all applicants. From the B.C. experience, few applicants have actually applied for the full \$5, 500 reimbursement.

7 Where can I obtain further information regarding PRELOD?

For further information please visit the Trillium Gift of Life Network website at www.giftoflife.on.ca. On the PRELOD page you will find available Bulletins, Application Packages and other useful information, including sample forms. If you have any further questions contact PRELOD at PRELOD@giftoflife.on.ca or 1-888-9-PRELOD.