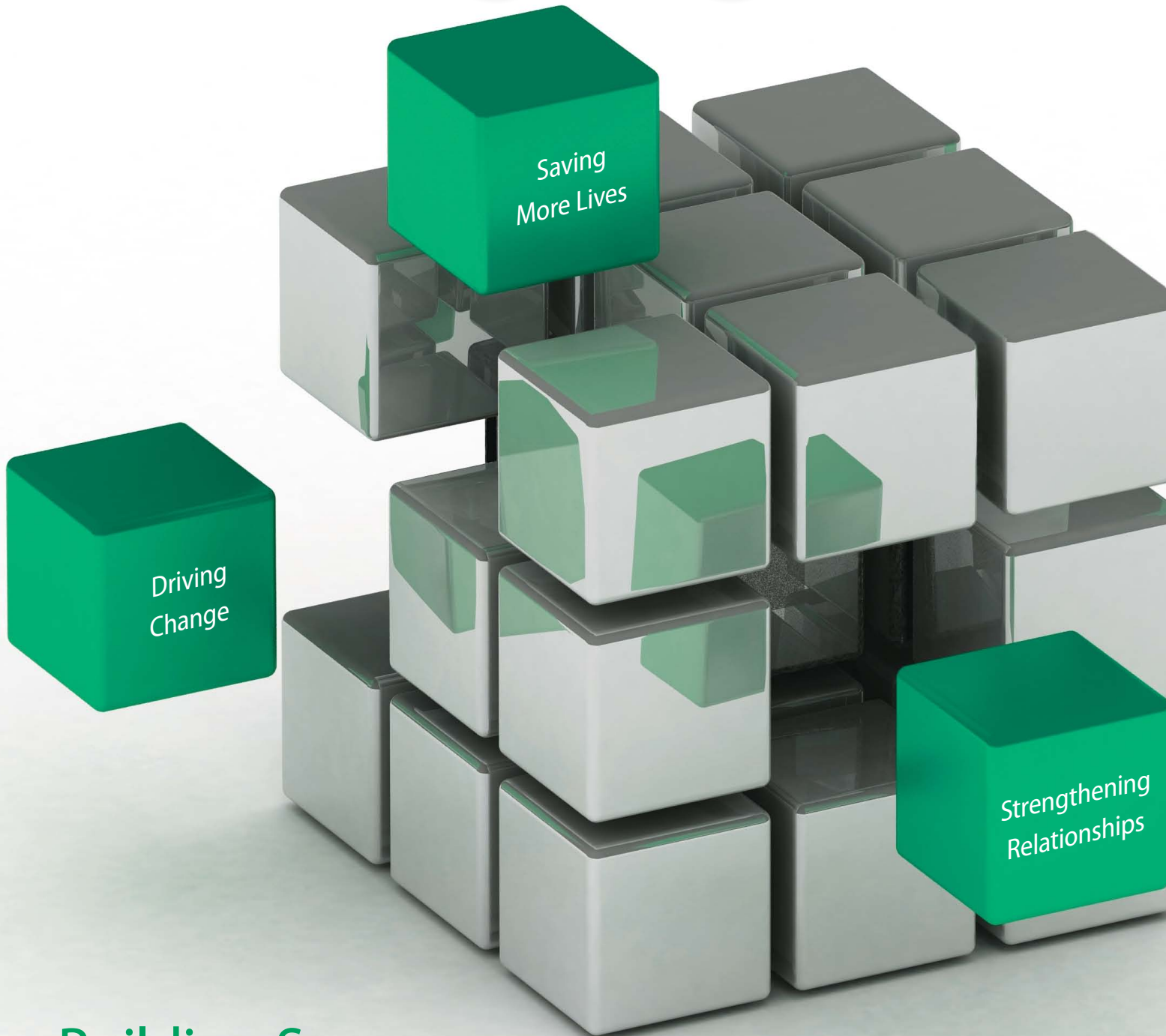




Trillium Gift of Life Network **Annual Highlights Report 2012/13**

Highlights



Building Success

In 2012/13, Ontario exceeded expectations and broke records in saving and enhancing lives through organ and tissue donation and transplantation. TGLN thanks its hospital and community partners, and most importantly, its donor families, for these significant life-saving achievements.

TGLN Mission

Saving and enhancing more lives through the gift of organ and tissue donation and transplantation in Ontario.

2012/13 Goals

Support transplantation through effective oversight and collaboration with stakeholders.

Maximize organ and tissue donation for transplantation in partnership with stakeholders.

Inspire and motivate Ontarians to register their consent to donate organs and tissue.

2012/13 Objectives

Lead implementation of transplant-related recommendations from the *2010 Auditor General's Report on Organ and Tissue Transplantation* and the Transplant Action Team.

Achieve a 59 percent TGLN conversion rate for organ donation at Tier 1 hospitals, 225–245 donors and a 3.44 organ yield per donor.

Achieve a 35 percent consent rate, 1,350–1,650 tissue donors and 160–175 multi-tissue donations.

Achieve 250,000–350,000 additional donor registrations in the MOHLTC database.

Top-Line Results for Organ and Tissue Donation and Transplantation in Ontario*

Organ Donation	2012/13	2011/12	2010/11
Deceased Organ Donors	247	222	213
Percentage of DCD Donors	23%	18.5%	19.2%
Conversion Rate	63%	60%	55%
Organ Yield	3.54	3.72	3.5

Transplantation	2012/13	2011/12	2010/11
Organ Transplants	1,026	989	929
Living Donor Transplants	264	254	254
Deceased Donor Transplants	762	735	675
Organ Transplant Waiting List*	1,467	1,526	1,611

Tissue Donation	2012/13	2011/12	2010/11
Tissue Donors	1,636	1,749	1,622
Eyes	1,604	1,724	1,598
Skin	39	30	10
Heart Valves	76	47	42
Bone	127	69	84
Tissue Consent Rate	38%	35%	33%

Registered Donors	2012/13	2011/12	2010/11
Registered Donors	2,669,177	2,423,291	2,135,966
Percentage of Eligible Population Registered	23%	21%	19%

* As at 31 March, 2013.

Three-Year Strategic Priorities Approved

In 2012, TGLN's Board approved a three-year plan to focus efforts on transplant outcomes and on increasing organ and tissue donation and registration results in those locations with the highest potential and lowest actual numbers. Three priorities were agreed:

- 1:** Develop a sustainable end-to-end transplant system and continually improve the dimensions of quality — safety, effectiveness, access, and patient-centred and integrated care — all to enable better patient outcomes.
- 2:** Significantly increase the donation performance of Greater Toronto Area (GTA) hospitals.
- 3:** Significantly increase the number of registered donors in the Greater Toronto Area.

Transplant Achievements

This year, TGLN partnered with Ontario transplant hospitals to implement key recommendations from the 2009 Expert Panel and the *2010 Auditor General's Report on Organ and Tissue Transplantation*. TGLN and its partners developed standard organ-specific guidelines for patient referral, listing and donor exclusion practices; migrated organ allocation practices from regional models to a provincial system; and developed provincial organ-sharing systems for liver and kidney.

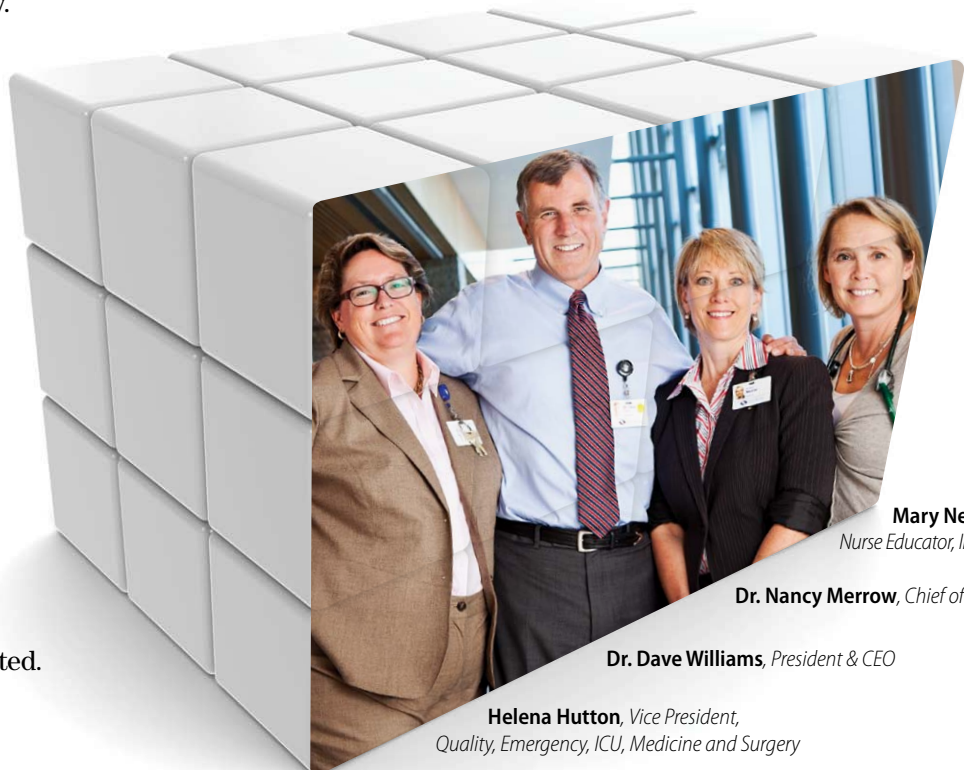
TGLN also continued to develop mechanisms for a sustainable end-to-end transplant system.

The organ-specific working groups — Heart-Lung, Kidney-Pancreas and Liver-Small Bowel — began establishing new performance indicators for pre-transplant, transplant and post-transplant patient, program and health system outcomes. A new Vascularized Composite Allograft Transplantation (VCA) working group was also created.

The province's Transplant Steering Committee continued to receive and debate all working group conclusions and to advise TGLN on their implementation.

"Our organization's commitment to organ and tissue donation helps ensure a family's end-of-life wishes are realized."

— Dr. Dave Williams, President & CEO,
Southlake Regional Health Centre, Newmarket



Mary Neylon

Nurse Educator, Intensive Care Unit

Dr. Nancy Merrow, *Chief of Staff*

Dr. Dave Williams, *President & CEO*

Helena Hutton, *Vice President,
Quality, Emergency, ICU, Medicine and Surgery*

“ People worry that their loved one has already been through enough — but the hard part is done. Their loved one is gone and they don't feel pain anymore. Don't ever take their wishes away from them! This is the last wonderful thing you can do for them — it allows them to do good for others. ”

DONOR MOM

Setting New Records and Practice Standards for Organ Donation

This year, TGLN set new records for organ donation, achieving a donor conversion rate of 63 percent, a 3.54 organ yield per donor and an all-time record of 247 deceased organ donors. The number of designated hospitals required by law to report deaths to TGLN increased to 45.

The Donation Steering Committee (DSC) addressed system-level issues affecting the donation performance gap, developing a provincial Organ and Tissue Donation Policy; a Neurological Determination of Death (NDD) Policy; NDD Guidelines and Form; and an adult and pediatric order set. The DSC also endorsed a Critical Incident Process for reviewing cases where donor families do not support their loved one's consent decision.

Increasing the Number of Tissue Donors, Including Multi-Tissue Donors

TGLN met its target of 1,350–1,650 tissue donors in 2012/13, with 1,636 tissue donors. We also exceeded our target of multi-tissue donors, with 172 donors, and our target consent rate of 35 percent, reaching 38 percent. This was enabled by working with individual tissue banks to implement a comprehensive tissue-recovery system, and by expanding hospital-wide reporting of deaths to 10 additional hospitals.



“The time taken to care for a donor and their family can't be measured in hours, but in the years a recipient receives from this gift.”

— Dr. Anne Dipchand, Transplant Cardiologist, SickKids Hospital

Increasing the Number of Registered Donors

To help maximize donor registrations this year, TGLN enhanced its partnership with **ServiceOntario**. The agency expanded its donor registration ask to include Ontarians renewing their driver's licence or applying for an Ontario photo ID card.

One of our key initiatives is the Gift of 8 Movement, an enhancement to **BeADonor.ca**. Gift of 8 profiled donor registration rates across 179 communities in Ontario and created new opportunities to drive online donor registrations through media outreach and advocacy. As well, 650 personal campaigns and 169 organizational campaigns were created by advocates, and nearly 40 **workplace registration drives** garnered close to 10,000 visits to the online donor registry.

“ My donor family saved my life at a time of such tragedy; there is no greater gift. I will cherish and take care of my gift every day of my new and wonderful life. ”

AMANDA VANDERHARST, DOUBLE-LUNG RECIPIENT

Double-lung transplant recipient H el ene Campbell became the first recipient of the **TGLN Champion Award**, in recognition of her extraordinary impact on organ and tissue donation and transplantation in Ontario. The award was presented to H el ene in the presence of her parents; the Honourable Deb Matthews, Minister of Health and Long-Term Care; and other special guests from the donation and transplant communities.

In the social media arena, we enjoyed a big following on Facebook, increasing our support from 5,000 followers in January 2013 to just under 29,000 by the end of March. As well, our Twitter feed, **@TrilliumGift**, now has more than 1,400 followers, including key members of the media and influential stakeholders.

Finally, our **youth outreach program**, in partnership with the Toronto Transplant Institute, delivered 75 presentations to 34 high schools in the GTA, reaching close to 6,000 students. TGLN supported 397 **community events** across the province providing materials, speakers and advice to enhance outreach and develop new relationships. Six new regional volunteer groups were created, adding over 80 new advocates. TGLN also hosted a volunteer summit that was attended by 100 volunteers, providing the opportunity to harmonize skills, including key messages, program knowledge and public outreach techniques.

New Quality Policy Developed

In collaboration with the Board Quality Committee, TGLN developed and implemented a new Quality Policy in 2012/13. The policy is a formal, documented definition of the achievements of donation and transplant services in Ontario, and how they will be assessed and supported through continuous quality improvement. Services will be accessible, safe, equitable, patient-centred, accurate, integrated, appropriately resourced, efficient and effective.



H el ene Campbell,
double-lung recipient
Photo: Michelle Valberg

Launch of Donor Management System (DMS)

TGLN successfully implemented a new donor management system (DMS), iTransplant, in 2012/13. This web-based application, the first of its kind in Canada, provides seamless, real-time, online donor case management across the province.

“ I know nothing about the donor, only that he or she must have been kind, caring, compassionate and generous, something that had to have been learned from you, the family. ”

TO A DONOR FAMILY, FROM A GRATEFUL RECIPIENT

As grateful as we are for the successes, we must not relax. The challenge to save and enhance more lives remains enormous. We are committed to doing whatever it takes, working diligently to meet the challenge and enhance the donation and transplantation system in Ontario.



Trillium Gift of Life Network
522 University Avenue, Suite 900
Toronto, ON M5G 1W7
1.800.263.2833

www.giftoflife.on.ca
www.BeADonor.ca

© Queen's Printer for Ontario, 2013