

## Trillium Gift of Life Network Quality Policy

Trillium Gift of Life Network's mission is to save and enhance more lives through the gift of organ and tissue donation and transplantation in Ontario. In collaboration with its partners, Trillium Gift of Life Network is committed to providing donation and transplantation services which have the following attributes:

### **ACCESSIBLE**

Timely and appropriate services to achieve the best possible outcomes.

### **SAFE**

Do not cause harm through errors or accidents.

### **EQUITABLE**

There is a standardized quality of care regardless of who the recipients are or where they are located.

### **PATIENT / CLIENT-CENTRED**

Sensitive to the individual's/family's needs and preferences.

### **ACCURATE**

Reliable, comprehensive information exchange is established between system partners.

### **INTEGRATED**

All parts of the donation and transplant system are organized, connected and work together to provide a high service level.

### **APPROPRIATELY RESOURCED**

Services are executed with sufficient qualified staff, funding, information, equipment, supplies and facilities.

### **EFFICIENT**

The use of resources, including time, ideas, information, supplies and equipment, is identified and maximized.

### **EFFECTIVE**

Care and services are based on the best available evidence and achieve the desired outcomes.

To support the above aims, Trillium Gift of Life Network will cultivate and maintain a commitment to continuous quality improvement and communicate our goals and objectives to every employee.